

COMMUNITY NEWS

**SAVE \$\$
WITH
EYE ON WATER!
PAGES 4-5**

In This Issue:

ALL ABOUT HCMUD 82

FREQUENTLY ASKED QUESTIONS

SAVE MONEY WITH EYE ON WATER

HURRICANE PREPAREDNESS CHECKLIST

NUMBERS TO KNOW



HARRIS COUNTY

MUNICIPAL UTILITY DISTRICT 82

DISTRICT INFORMATION

STAY INFORMED

BOARD MEETINGS

WHEN: Fourth Monday of each month (unless posted otherwise).

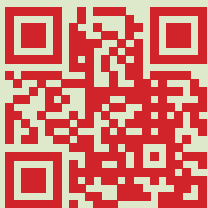
WHERE: 3200 Southwest Freeway, Houston, TX, 77027

DISTRICT WEBSITE

Visit the HCMUD 82 website to view meeting notices, District updates, and valuable educational resources.

SCAN THE QR CODE OR TYPE IN THE URL:

WWW.HCMUD82.COM



RESIDENT ALERTS

Text **"YES"** to **281-336-8335** to sign up for alerts from HCMUD 82.

OFFICIAL NAME: Harris County Municipal Utility District No. 82

OTHER NAMES: HCMUD 82, MUD 82, Harris County MUD 82

ESTABLISHED: May 30, 1973 by the Texas Water Rights Commission (now the Texas Commission on Environmental Quality).

RESPONSIBILITIES: WATER AND SEWER

HCMUD 82 (the "District") was created to purchase, construct, operate and maintain all works, improvements, facilities and plants necessary for the supply and distribution of water; the collection, transportation, and treatment of wastewater; and the control and diversion of storm water.

The District provides water and sewer services via three water plants and a wastewater treatment plant to residential homes, businesses and Spring ISD schools located within the district. Other management responsibilities include garbage collection, recycling, and maintaining security for district facilities.

HCMUD 82's Wastewater Treatment Plant



HCMUD 82's Water Plant #2



FREQUENTLY ASKED QUESTIONS



WHAT IS A MUD?

The term “MUD” is an acronym for Municipal Utility District. MUDs provide water and sewer services to homes and businesses within its boundaries. MUDs are political subdivisions in the state of Texas, with the authority to govern property taxes to alleviate the costs of water and sewer service.

WHERE CAN I VIEW MEETING AGENDAS AND MINUTES?

Meeting documents, financial reports, and other materials can be found on the “Documents” page of the HCMUD 82 website: www.hcmud82.com/documents

WHO CAN ATTEND BOARD MEETINGS?

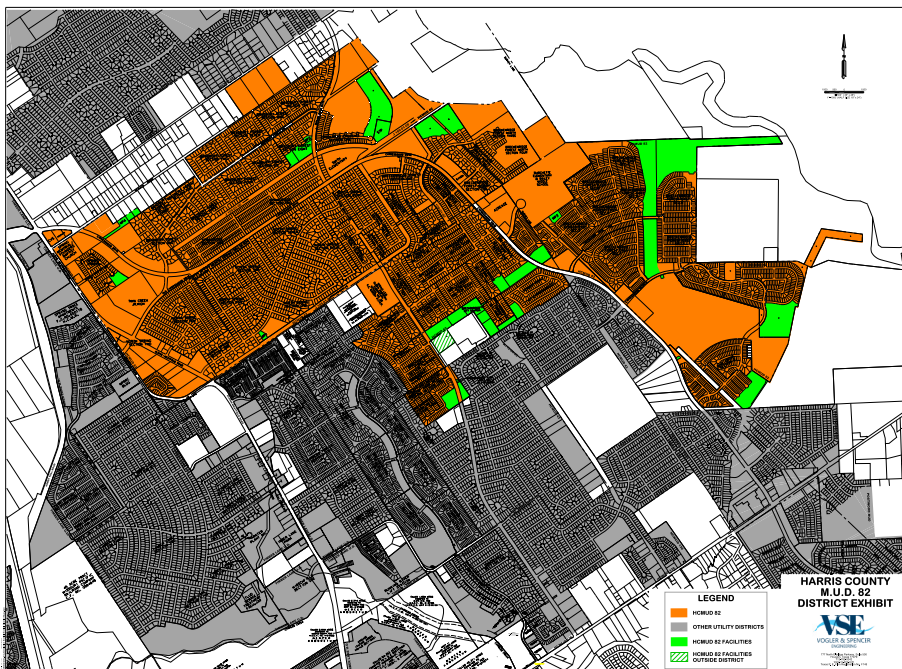
Board meetings are open to the public. Residents are welcome to attend to hear updates on work going on in the District.

HOW DO I CONTACT THE DISTRICT?

Contact HCMUD 82 via the form on the District's website: hcmud82.com/contact-us

HOW DO I SIGN UP FOR ALERTS?

Text “YES” to 281-336-8335 to sign up for alerts from HCMUD 82. The alerts platform is only intended to notify residents of critical instances including water service disruptions and boil water notices. Users may opt-out at any time.



MAP OF HCMUD 82

The District is located in northern Harris County approximately 23 miles north of the central business district of the City of Houston and contains approximately 2,219 acres of land.



VISIT WWW.HCMUD82.COM FOR MORE INFORMATION

SAVE MONEY & MONITOR WATER USAGE



WITH
EyeOnWater®

As a resident of Harris County MUD 82, you have access to a powerful, free tool that puts you in the driver's seat of your water consumption: **EyeOnWater**. This service is connected to your smart meter and allows users to track water usage.

Whether you want to keep your monthly budget on track or protect your home from unexpected leaks, EyeOnWater is your first line of defense.

WHY SIGN UP?



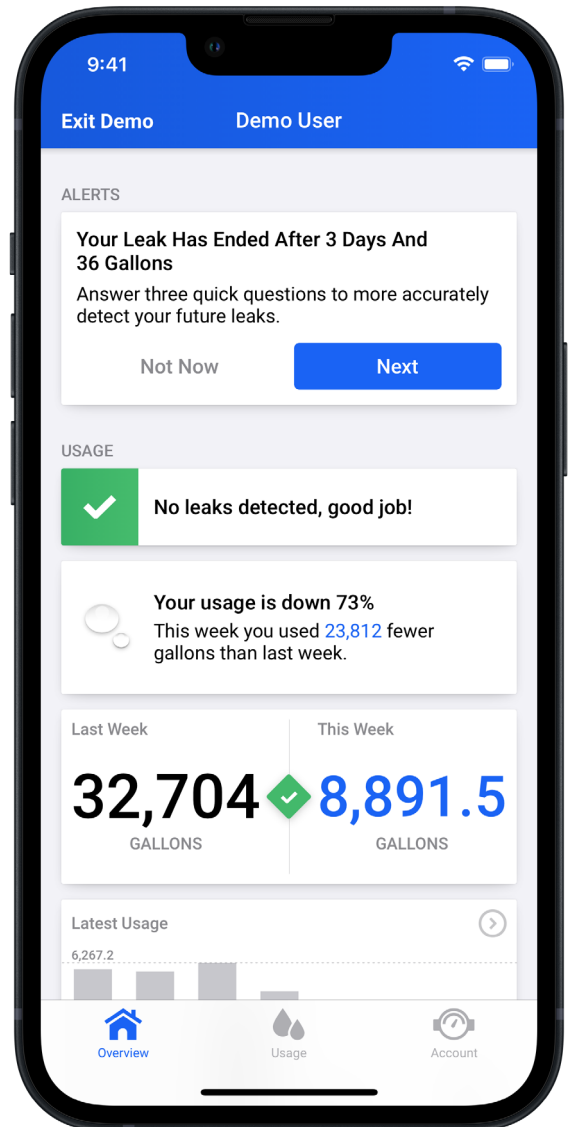
MONITOR USAGE IN REAL-TIME



SET UP LEAK NOTIFICATIONS



STAY AHEAD OF COSTLY BILLS



IMPORTANT NOTICE FROM HCMUD 82 BOARD



The Board will only consider leak adjustments if you are actively signed up for EyeOnWater before the leak occurs. EyeOnWater is a free, powerful tool to prevent costly spikes. Protect yourself and register today. See Page 31 of the District's Rate Order for full details.

SIGN UP TODAY!



SCAN THE QR CODE
TO VISIT THE EYE ON
WATER SIGN UP PAGE

1

DOWNLOAD THE APP OR VISIT
WWW.EYEONWATER.COM



2

CREATE AN ACCOUNT WITH YOUR
ACCOUNT NUMBER
(FOUND ON WATER BILL)

3

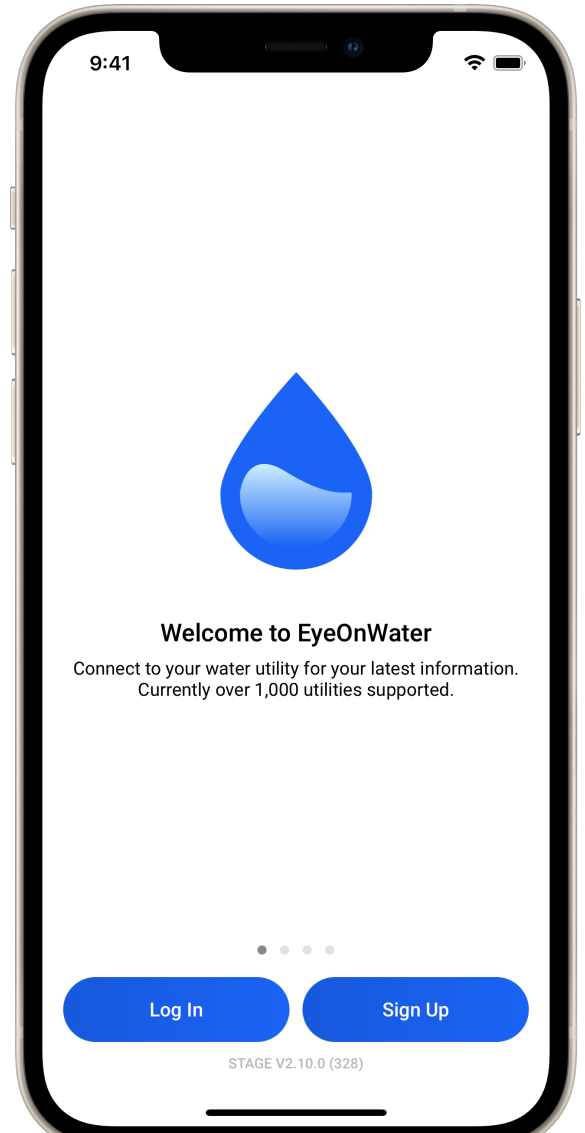
SET UP NOTIFICATIONS &
MONITOR USAGE



LEAK NOTIFICATIONS: ACT FAST & SAVE BIG!

EyeOnWater allows you to set up notifications when a leak is detected (i.e., a running toilet or broken pipe). Addressing leaks quickly can help prevent costly water bills!

Users must have the mobile app to set up and receive these notifications.



*Thank You For Participating!
- Harris County MUD 82
Board of Directors*

HURRICANE PREPAREDNESS

Hurricane season officially underway. Harris County MUD 82 wants to ensure that all residents are fully prepared.

While the MUD board works year-round to maintain our local water, sewer, and drainage systems, a major storm can strain even the toughest infrastructure. Preparing early doesn't just protect your home—it helps safeguard our entire community. Here is your quick-start guide to staying ahead of the storm this year.

LOCK DOWN YOUR EMERGENCY KIT

Assume you may need to be self-sufficient for at least 72 hours. Before the grocery store lines wrap around the block, make sure your bin includes:

- 🌀 **Water:** At least 1 gallon per person (and pet) per day, for 3 to 7 days.
- 🌀 **Food:** A 3-day supply of non-perishable goods and a manual can opener.
- 🌀 **Power & Light:** Flashlights, plenty of extra batteries, and fully charged portable power banks.
- 🌀 **Medical:** A first-aid kit and a minimum 7-day supply of essential prescription medications.
- 🌀 **Documents:** Hard copies of insurance policies, IDs, and medical records stored in a waterproof bag.

SMART WATER & PLUMBING STRATEGIES

When severe storms knock out regional power, water pressures can be affected. Take these quick steps before a hurricane makes landfall:

- 🌀 **Fill the Tubs:** Clean your bathtubs and fill them with water. This water isn't for drinking; it's for manually pouring into your toilet bowl to force a flush if water pressure drops.
- 🌀 **Know Your Shutoff:** Locate your home's main water shutoff valve. If you are ordered to evacuate, turn your water off here to prevent catastrophic internal flooding from broken household pipes.
- 🌀 **Clear the Meter Box:** Ensure your water meter box is clear of debris so utility crews can access it quickly if emergency repairs are needed.

PROTECT OUR NEIGHBORHOOD DRAINAGE

Our local drainage system can only do its job if it isn't blocked by debris. You can significantly reduce local street flooding by taking a few minutes to secure your yard:

- 🌀 **Clear the Drains:** Double-check that nearby storm drains are free of trash, lawn clippings, and fallen branches. Reminder: Stormwater drains are not trash dumpsters!

SECURE YOUR PROPERTY

- 🌀 **Trim trees** and remove any loose branches that may become hazardous during high winds.
- 🌀 **Reinforce windows and doors** with storm shutters or plywood. Ensure roof is able to withstand strong winds.
- 🌀 **Secure outdoor furniture, equipment, and other objects** that could be blown away / cause damage.

STAY CONNECTED & GET REAL-TIME ALERTS

Reliable information is your best tool during a weather emergency. Don't rely on neighborhood rumor mills—get the facts directly from the source.

- 🌀 **Sign up for emergency alerts** to receive information on evacuation orders or shelter locations.

hcmud82.com/alerts



- 🌀 Regularly monitor local news channels, radio stations, and official weather websites for updates from the **National Hurricane Center (NHC)**
- 🌀 **Emergency Numbers:** Keep the Harris County Sheriff's Office non-emergency line handy at **(713) 221-6000**. For life-threatening emergencies, always dial **9-1-1**.

Taking a few small steps today can make all the difference tomorrow. Let's look out for one another and keep HCMUD 82 safe this season!

WATCH VS. WARNING: KNOW THE DIFFERENCE

Hurricane Watch - Hurricane conditions are a threat within 48 hours. Review your hurricane plans, keep informed and be ready to act if a warning flooding is issued.

Hurricane Warning - Hurricane conditions are expected within 36 hours. Complete your storm preparations and leave the area if directed to do so by authorities.

HURRICANE SAFETY CHECKLIST

What should I do?

- Listen to a NOAA Weather Radio for critical information from the National Weather Service (NWS).
- Check your disaster supplies and replace or restock as needed.
- Bring in anything that can be picked up by the wind (bicycles, lawn furniture).
- Close windows, doors and hurricane shutters. If you do not have hurricane shutters, close and board up all windows and doors with plywood.
- Turn the refrigerator and freezer to the coldest setting and keep them closed as much as possible so that food will last longer if the power goes out.
- Turn off propane tanks and unplug small appliances.
- Fill your car's gas tank.
- Talk with members of your household and create an evacuation plan. Planning and practicing your evacuation plan minimizes confusion and fear during the event.
- Learn about your community's hurricane response plan. Plan routes to local shelters, register family members with special medical needs as required and make plans for your pets to be cared for.
- Evacuate if advised by authorities. Be careful to avoid flooded roads and washed out bridges.
- Because standard homeowners insurance doesn't cover flooding, it's important to have protection from the floods associated with hurricanes, tropical storms, heavy rains and other conditions that impact the U.S. For more information on flood insurance, please visit the National Flood www.FloodSmart.gov Insurance Program Web

What supplies do I need?

- Water—at least a 3-day supply; one gallon per person per day
- Food—at least a 3-day supply of non-perishable, easy-to-prepare food
- Flashlight
- Battery-powered or hand-crank radio (NOAA Weather Radio)
- Extra batteries
- First aid kit
- Medications (7-day supply) and medical items (hearing aids with extra batteries, glasses, contact lenses, syringes, cane)
- Multi-purpose tool
- Sanitation and personal hygiene items
- Copies of personal documents (medication list and pertinent medical information, proof of address, deed/lease to home, passports, birth certificates, insurance policies)
- Cell phone with chargers
- Family and emergency contact information
- Extra cash
- Emergency blanket
- Map(s) of the area
- Baby supplies (bottles, formula, baby food, diapers)
- Pet supplies (collar, leash, ID, food, carrier, bowl)
- Tools/supplies for securing your home
- Extra set of car and house keys
- Extra clothing, hat and shoes
- Rain gear
- Insect repellent and sunscreen
- Camera for photos of damage

What do I do after a hurricane?

- Continue listening to a NOAA Weather Radio or the local news for the latest updates.
- Stay alert for extended rainfall and subsequent flooding even after the hurricane or tropical storm has ended.
- If you evacuated, return home only when officials say it is safe.
- Drive only if necessary and avoid flooded roads and washed-out bridges.
- Keep away from loose or dangling power lines and report them immediately to the power company.
- Stay out of any building that has water around it.
- Inspect your home for damage. Take pictures of damage, both of the building and its contents, for insurance purposes.
- Use flashlights in the dark. Do NOT use candles.
- Avoid drinking or preparing food with tap water until you are sure it's not contaminated.
- Check refrigerated food for spoilage. If in doubt, throw it out.
- Wear protective clothing and be cautious when cleaning up to avoid injury.
- Watch animals closely and keep them under your direct control.
- Use the telephone only for emergency calls.

INFORMATION PROVIDED BY:



**American
Red Cross**



JULY 2026 RESIDENT NEWSLETTER

911
713-697-3600
713-221-6000
1-800-222-1222
(281) 651-1618
281-999-3191
832-416-1177

Emergency (Life Threatening, Eminent Danger)
Harris County Constables Office (HCCO) - Non Emergency
Harris County Sheriff's Office (HCSO) - Non Emergency
Poison Control
Water Bill Questions (MMA)
Harris County Pet Resource (Stray, abandoned, and Abused)
Crisis Intervention Houston Hotline



Numbers to Know